

Neil G. Hickey



Neil G. Hickey is a quality and project management consultant, trainer, author, and program developer. He brings ethical, practical, and efficient techniques to all of his consulting and training engagements.

Neil has been working with organizations that have been implementing quality initiatives for over 10 years. Neil has conducted consulting and training on ISO 9000, QS-9000, ISO 14000, AS9100, and Total Quality Management (TQM) with companies involved in the aerospace, manufacturing, service, government, construction, pulp & paper, marine, fabrication, logistics, offshore oil & gas, educational institutions, communications, as well as project management consulting and training organizations.

Neil has developed full-fledged management systems for many organizations. His work has included documentation development, on-going maintenance, coordinating and directing implementation initiatives and strategies, numerous types of auditing, conducted quality and environmental training, and guided them through the registration process.

100% of the organizations that Neil has submitted for registration/certification have achieved success on their first attempt.

In addition to quality management, Neil has trained and consulted on Environmental Management Systems (EMS), helping organizations adhere to the ISO 14001 standard.

Neil is also a Quality Management System's Lead Assessor and conducts registration/certification audits for one of North America's leading quality system registrar's.

Neil's auditing experience includes registration assessments, pre-assessments, gap analysis', internal auditing, developing internal auditing programs, and the actual training of auditors.

One of Neil's recently completed projects was a huge success. The client, a manufacturer and distributor of business products for the Big Three Automotive Manufacturers, was recommended for certification to the ISO 9001:2000 standard after their first attempt at certification, in an accelerated six month time period.

Highlights

- ◆ Neil Hickey is an adjunct professor and subject matter expert with Lake Forest Graduate School of Management's MBA program.
- ◆ Neil Hickey has developed, customized and presented an assortment of training materials for project management, ISO 9000, QS-9000, AS9100, ISO 14000, and quality in project management.
- ◆ Neil is certified to present all of the Synergest workshops, including the project simulation.
- ◆ Neil is a North American Distributor for Proquis (ISO 9000 and QS-9000 Management) and a1CLEAR Process Mapping and Improvement software.
- ◆ Neil's program development and implementation initiatives have included flight surveillance missions located in offshore Nova Scotia and Newfoundland.
- ◆ Neil has been sent on high-risk assignments, some even requiring armed escort.

Memberships

- ◆ Registration Accreditation Board - QMS Lead Auditor
- ◆ American Society for Quality
- ◆ Association of Engineering Technologists
- ◆ National Quality Institute - QMS Lead Auditor
- ◆ Project Management Institute

Strengths

Ten years experience with project, quality, and environmental management, Neil has developed and experienced the ISO 9000, QS-9000, and ISO 14000 certification process throughout many organizations. His expertise is in evaluating what exists, and expanding and improving upon that to assist organizations develop functional and effective quality strategies and solutions.

Contact Information

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Have fun while learning ;-)